



Smart Home for the Holidays Giveaway FAQ's

Q: When will the drawing take place?

A: A name will be randomly selected Monday–Friday before Noon, November 19–December 21, 2018.

Q: When will the winner be announced?

A: A winner will be announced on the [Windstream At Home Facebook page](#) by noon each weekday, November 19-December 21, 2018.

Q: Will someone contact me if I win?

A: If you are a winner, a Windstream representative will contact you by the email or phone number you provided when filling out the form, to verify your address.

Q: What if I don't have Windstream service but win the prize of free service?

A: A Windstream representative will check the customer database to see if you are a customer. If you are not a Windstream customer, you will then be offered a different prize.

Q: How long is the giveaway going on?

A: Entries will be accepted from November 19 until December 21.

Q: Do I have to fill out all of the information on the form?

A: Yes, the information you provide helps the Windstream representative contact you if you are a winner.